**Webinar Frequently Asked Questions**

**What happens when I sign up?**

* You should receive an email confirming your booking, what the booking is for and there will be a link to check your system requirements. It is advisable to do this as soon as you register, so you know it all works before the webinar.
* Within this email will be a Join Webinar button which you will need to click at the specified time and date of the Webinar you have booked onto.



**There will also be information regarding your audio options:**



**How to Join a Webinar**

<https://support.goto.com/webinar/help/how-to-join-a-webinar-g2w030002>

**I can’t join my session**

<https://support.goto.com/webinar/help/i-cant-join-my-session-g2w060002>

**Why can I hear audio but not see the presentation?**

<https://support.goto.com/webinar/help/why-can-i-hear-audio-but-not-see-the-presentation-g2w050052>

**Why can’t I hear anyone?**

<https://support.goto.com/webinar/help/why-cant-i-hear-anyone-g2w050056>

**How do I fix audio feedback (echo, static) during my session?**

<https://support.goto.com/webinar/help/how-do-i-fix-audio-feedback-echo-static-during-my-session-g2w050049>